

## Frequently Asked Questions: Family Day

**Q:** When do Family Days sell out?

**A:** This varies month to month, but typically Family Day Programs sell out the week prior to the program. However, if you are interested in a particular topic, or know that you can only attend a particular session, we recommend registering at least two weeks prior to the program.

**Q:** Do you accept walk-ins for Family Days?

**A:** In order to prepare materials, we require all families to [pre-register online](#) for our Family Days.

**Q:** My family's schedule changed and we would now like to attend the morning session instead of the afternoon session (or vice versa). Can I swap sessions?

**A:** You may contact us to see if a switch can be made. Unfortunately, due to space limitations, we can only guarantee that you will be able to attend the session you registered for.

**Q:** I'm not able to go to the Family Day this month, but I really love the topic. Will it be offered again?

**A:** We do not repeat Family Day themes within a school year (September – June), but we will often bring back popular themes the following year.

**Q:** Can I get a refund?

**A:** As per our [Terms and Conditions](#) policy, tuition is non-refundable and non-transferable once your registration has been processed. Please check your dates and schedule carefully before registering.